Himadri Speciality Chemical Ltd

Customer Health, Safety and Environment Policy

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	Prepared By	Reviewed By	Approved By
Name	Dr. Somnath Das	Mr. Avijit Sasmal	Mr. Anurag Choudhary
Designation	AGM- Environment	Sr. Vice President- HSE & Sustainability	CMD & CEO
Signature			
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Purpose

As an intermediary specialty chemical manufacturer, Himadri is dedicated to ensuring the health and safety of its customers by delivering products that are not only high-quality but also safe for their intended applications. This policy outlines our commitment to embedding safety considerations across the product lifecycle, from design to post-use, while fostering sustainability and regulatory compliance.

Scope

This policy covers all stages of the product lifecycle, including design, production, storage, transportation, distribution, and post-use handling. It applies to all Himadri employees, suppliers, distributors, and stakeholders involved in ensuring customer health and safety.

Objectives

- **Regulatory Compliance**: Adhere to all applicable health and safety regulations and industry standards.

- **Risk Mitigation**: Identify, evaluate, and address health and safety risks across the product lifecycle.

- **Safety by Design**: Incorporate customer health and safety considerations into product formulation and manufacturing processes.

- **Continuous Improvement**: Establish measurable performance targets to enhance customer safety outcomes.

- **Transparent Communication**: Provide clear, accessible safety data and guidelines to customers for all products.

Key Commitments

- **Product Safety by Design**

  o Design and manufacture products to comply with or exceed international safety and sustainability standards.

  o Minimize or eliminate hazardous materials in product formulations where feasible.

  o Ensure every product is accompanied by accurate Material Safety Data Sheets (MSDS) and usage guidelines to reduce risks.

  o Conduct lifecycle assessments for all new and existing products to evaluate health and safety impacts.

- **Supply Chain Safety**

  o Audit suppliers regularly to ensure compliance with health and safety requirements, including certifications like REACH.

- Use only raw materials that meet global safety and environmental standards.
- Ensure safe transport of materials.

- **Monitoring and Feedback**

- Implement systems to collect, analyze, and respond to customer feedback on product safety issues.
- Review customer health and safety incidents and implement corrective actions promptly.
- Conduct regular customer satisfaction surveys to identify and address safety concerns.

- **Training and Awareness**

- Provide comprehensive health and safety training for all product development, quality control, and logistics teams.
- Raise awareness among distributors and customers on proper handling, storage, and disposal of products.

- **Sustainable Innovation**

- Invest in research and development to create safer product alternatives with reduced hazardous materials and lower carbon footprints.
- Develop innovative packaging and labeling solutions to enhance safety during transportation and storage.

Responsibilities:

- Monitor compliance with health and safety standards.
- Investigate and resolve safety-related incidents.
- Report progress on health and safety metrics to the Board of Directors.

Monitoring and Reporting

- Quarterly audits to assess adherence to safety standards and evaluate progress toward targets.
- Annual publication of performance metrics and improvements in Himadri's Sustainability Report.

Continuous Improvement

Himadri is committed to:

- Enhancing product safety through ongoing research and innovation.
- Leveraging customer feedback for iterative improvements.
- Keeping abreast of global health and safety trends to proactively update practices.

Governance

The Sustainability (ESG) Council, led by the Chief Sustainability Officer (CSO) and supported by Quality Assurance, Product Development, and Regulatory Affairs teams, will oversee policy implementation.

Policy Review

This policy will be reviewed biennially or as needed to incorporate critical updates or regulatory changes.